

WAR EAGLE AND WELCOME TO AUBURN UNIVERSITY!



We are very excited that you have registered to participate in Successfully Orienting Students (SOS) virtually on **Tuesday, December 16, 2025**. [This letter and enclosed information serve as your confirmation.](#)

SCHEDULE: The SOS Schedule is available at auburn.edu/sos/programinfo. You will get an email from First Year Experience a few days before your session with reminders and updates. This email will include links for presentations during your session.

PARTICIPATION: Please note that Auburn University is in the Central Time Zone. You are required to participate from 9 AM - 12 PM. You can see the full schedule at auburn.edu/sos/programinfo. Should you be unable to fully participate in SOS, please inform us immediately so we can reschedule your session. All questions concerning SOS should be directed to fyedesk@auburn.edu.

BREAKOUT SESSIONS: At your convenience, visit this link, aub.ie/fyerecordings, to see a listing of 16 recorded breakout sessions. The breakout sessions are brief presentations hosted by specific offices on campus to provide more details about their resources. Topics include Tiger Dining, Academic Support, Billing, Financial Aid, Getting Involved, and more.

PARENTS AND FAMILY: There will be one live presentation specifically for family members – Family Small Group Session from 12:30 – 1 PM Central. This session will be led by two orientation counselors and will discuss many of the university's resources. Family members can also view the pre-recorded breakout sessions at their convenience (link above). If you did not initially register family members, you can add them by sending their full name, relationship to you, and their email address to fyedesk@auburn.edu. Please send this request from your Auburn email account. There is no additional charge for family members participating in this virtual session.

REQUEST FOR SPECIAL ASSISTANCE: If you need to request any special accommodations which you did not include when you registered, please let us know as soon as possible, but at least two weeks before your SOS session. We will be happy to assist you. This includes all access and communication needs. Please also inform the Office of Accessibility at (334) 844-2096 or accessibility@auburn.edu if applicable.

CLASS REGISTRATION: Academic advising and orientation will operate independently, and you should not wait to begin the academic advising process. To be advised, you must have completed the new student modules, which includes the transfer plan of study if you are a transfer student. Your modules can be found at auburn.instructure.com. Your course is called Successfully Orienting Students. You will then be able to register for classes once you have been advised and you have an open registration time ticket. We encourage you to start the advising process as soon as possible since it will take time for your academic advisor to review your information.

DECLARATION OF MAJOR: You are assigned to a particular school or college (Engineering, Business, etc.) based on what you stated on your application for admission. **You may request a major change at any time.** If you have not registered for classes, please make the change in your applicant portal (apply.auburn.edu/status). If you have registered for classes, please submit the major change through the survey found at: aub.ie/majorchange. **Please make all major change requests as soon as possible.** If your major is in a new college, you should complete the new college's module and survey at the end of it to alert the new college about the change.

MEDICAL DOCUMENTATION: Upon acceptance to Auburn, you are placed on hold by the AU Medical Clinic until your submission of the required Medical Information Form via Med+Proctor. More information is available at auburn.edu/medical. You should complete this form as soon as possible to clear this hold permanently. If you are unable to finish the medical form before your class registration opens, review the information below about completing the electronic Letter of Understanding (eLOU). **If you have any questions concerning the form, please call the AU Medical Clinic at (334) 844-4416.**

TEMPORARY WAIVER FOR THE MEDICAL FORM: If you are unable to complete your medical form before you register for classes, you can complete an electronic Letter of Understanding (eLOU) to clear your medical hold temporarily. This will grant you a temporary exception to the medical hold so you can register for classes. You will have at least 30 days to complete this form before the medical hold is put back on your account. **To access the eLOU**, log into AU Access and navigate to the First Year Experience (FYE) card. If you do not initially see the FYE card, click View All Cards, and then search for it alphabetically. On the FYE card, click the Temporary Waiver of Medical Hold link. Review and submit the form. The form will tell you when the hold goes back in place.

EBILL DEADLINE: If you were registered for classes by November 13, you have been billed for tuition and university fees. This eBill is due on December 10. You must pay at least half of the bill to keep your schedule. The second half will be due January 10. If you register for classes after November 13, your first eBill will be billed December 17 and will be due January 10. You must pay the full eBill by January 10. To pay your eBill, log into AU Access. Then select the My Finances link, and then select the eBill logo.

TIGER ID (STUDENT ID): It is highly recommended to submit the photo for your Tiger ID online before you arrive to campus. Check out more information at aub.ie/photoupload.

AU ALERT AND EMERGENCY CONTACTS: Before attending orientation, you should register your cell phone number in AU ALERT, Auburn's emergency notification system, and your emergency contact information. Log into AU Access, click the My Campus tab, and look for the Safety Services card. First click the AU Alert logo to update your information, and then click the Update Emergency Contacts link to add your emergency contact information.

Students: Please begin checking your Auburn University email account daily for important information.
You will get an email from FYE a few days before your session with reminders and updates.

Once again, we are happy that you will be with us, and we will do our best to serve you during your orientation experience.
Should you have any questions or concerns, please contact us at 334-844-4501 or visit our website at auburn.edu/sos.