Other important steps:

Start checking your Tigermail regularly. Your academic advisor, First Year Experience and other university staff may contact you with important information through your Tigermail prior to your SOS session. Visit auburn.edu/oit/mobile for instructions for setting up your email on your mobile device.

Submit your medical information online. The AU Medical Clinic uses the Clearwave system to collect your medical information. Look for your unique activation link in Tigermail to set up your account. Go to auburn.edu/medicalform for more information. If you have questions concerning the form, please call the AU Medical Clinic at 334-844-4416.

Upload your photo for your Tiger Card (Student ID). Check out the photo requirements and more information at auburn.edu/tigercard. If your submitted photo is accepted at least three days prior to your SOS session, you can pick up your Tiger Card at your session. If not, you can have your picture taken and pick up your card at the end of the SOS session.

What if my plans change? If you need to change your major or entry term, it is in your best interest to alert Enrollment Operations at 334-844-6429 as soon as possible. If you are no longer able to attend an SOS session, we appreciate notice of cancellation so we can help you reschedule. Please note there is a $15 session change fee and orientation fees are non-refundable once registered. If you are no longer planning to attend Auburn, your official notice of withdrawal should be communicated to Enrollment Operations by sending an email to decline@auburn.edu with your full name and student number.

Need help? If you cannot find your user name and ID number and need a duplicate copy of your acceptance letter, call Enrollment Operations at (334) 844-6429. If you have technical difficulties obtaining your password, call the Information Technology Help Desk at (334) 844-4944.

I still have questions! Who do I contact? Successfully Orienting Students is a part of First Year Experience in Student Affairs at Auburn University.
Welcome to Auburn

Congratulations on your acceptance to Auburn University. We are excited to help transition you into our wonderful university and help you reach your academic and career goals. This brochure will help you take your next steps and explain your orientation.

We request you complete Successfully Orienting Students (SOS), a one-day orientation program for incoming freshmen and transfer students who will begin spring 2020. SOS will help adjust you to Auburn University and prepare you for your transition. At SOS, you will meet with your academic advisor in a group setting, participate in small group discussions on college life, led by Auburn student leaders, and learn about the university's numerous resources.

Your Next Steps:

1. **Activate your student account.**
   Go to auburn.edu/activate to set up your account. You will need your username and student ID number. Both pieces of information are in your acceptance letter.

2. **Submit the $250 enrollment deposit.**
   Go to auburn.edu/admissions/deposit to submit the non-refundable deposit to guarantee your admission.

3. **Complete the pre-orientation modules.**
   Visit aub.ie/transfermodule for more information. The modules will help you complete your transfer plan of study and prepare you to register for classes when your registration time ticket opens in November.

4. **Register for classes.**
   You must have completed the pre-orientation modules, submitted your enrollment deposit and transfer plan of study to be cleared to register for classes. After your advisor has reviewed the information you have submitted, they will give you suggested classes to take your first semester. More details will be discussed during the pre-orientation modules. Time tickets will open in early November.

5. **Register to attend SOS.**
   Registration is only available online through your AU Access account. Directions can be found at auburn.edu/sos/registration. You do not have to register for classes before registering for SOS; however, it is highly encouraged to complete the modules before attending SOS. Please call First Year Experience at 334-844-4501 if you have difficulty registering for SOS.

   **You must attend SOS to keep your class schedule.**

   **First Day of Classes**
   Spring 2020 classes begin January 8.

   **Orientation session details:**
   As soon as you register for SOS, you will receive a confirmation email in your Auburn University Tigermail account. We will also mail a confirmation letter with more details about your session. Check in is from 7:45-8:30 a.m. and the program concludes by 4 p.m. at the November session and 1 p.m. for the January session. Students should plan to stay the entire time.

   **Should my family attend the session?**
   Parents and other guests are also invited to attend SOS. There is a separate program designed specifically for them, and an additional fee of $50 per guest will be charged to your student account. The parent/guest program is for family members interested in learning about Auburn. Incoming Auburn students are the only people permitted to attend the student program. Your friends should not plan to attend SOS with you unless they are also incoming students and registered for that SOS session.

   **What does SOS cost?**
   The $250 enrollment deposit holds your spot in the incoming class. This enrollment deposit allows you to attend SOS. The student fee is $100, and each parent or guest is $50. Any remaining amount of the enrollment deposit will go toward your first tuition bill. The orientation fee includes breakfast, lunch and program materials.

   Once you sign up for SOS, student and guest fees are charged. They are not refundable, so be certain before you make your SOS reservations.

   After you register for classes, you will receive billing notification for your first semester via the Auburn University eBill system. eBill allows you to view and pay your bills online. No paper bills will be mailed. The first bills for the spring semester will be generated in mid-November. A minimum of one-half of the tuition, housing and meal plan charges will be due in early December. You must pay at least half of these charges to prevent being unable to register for courses the next semester. A second bill will be sent in December, with a due date of early January. You are encouraged to add authorized users to your eBill account. These users will be able to view and pay the bills on your behalf.

   **Students who need accommodations**
   Please notify our office as early as possible if you have specific dietary needs, physical limitations or other concerns, which may affect your orientation day. We also encourage you to contact the Office of Accessibility at 334-844-2096 (V/TTY) to register your accommodation needs.

   **SOS Dates Term Entering AU**

<table>
<thead>
<tr>
<th>SOS Dates</th>
<th>Term Entering AU</th>
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<tbody>
<tr>
<td>Friday, November 8, 2019</td>
<td>Spring 2020</td>
</tr>
<tr>
<td>Monday, January 6, 2020</td>
<td>Spring 2020</td>
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   The deadline to register for SOS is one week prior to the session you wish to attend. Anyone not registered by the deadline must attend a future SOS—no exceptions will be made.

   Please refer to the SOS website for the most up-to-date information regarding session dates.