

Welcome to Auburn

Congratulations on your acceptance to Auburn University. We are excited to help you make a smooth transition into Auburn and to help you reach your academic and career goals. This brochure will help you take your next steps and explain your orientation.

As an incoming transfer student or freshman (starting in the spring), you will need to attend Successfully Orienting Students (SOS), which is a one-day orientation program. SOS will help you adjust to Auburn University and prepare for your transition. At SOS, you will meet with your academic advisor in a group setting, participate in small group discussions on college life led by Auburn student leaders, and learn about the university's numerous resources.



Students and families attending SOS get the opportunity to learn about all of the great campus resources Auburn has to offer. You'll be amazed by all of the support the university provides to you as a student!

—Stacy Russell
Selma, AL

Your Next Steps:

- 1 Activate your student account.**
Go to auburn.edu/activate to set up your account. You will need your username and student ID number. Both pieces of information are in your acceptance letter.
- 2 Submit the enrollment deposit.**
Go to auburn.edu/admissions/deposit to submit the non-refundable deposit to guarantee your admission.
- 3 Complete the pre-orientation modules.**
Visit aub.ie/transfermodule for more information. The pre-orientation modules will help you complete your transfer plan of study and prepare you to register for classes when your registration time ticket opens.

These modules will also help facilitate communication with your academic advisor. At Auburn University, class registration is assigned by specific time tickets based on the number of hours you have completed. For summer and fall semesters, time tickets begin opening in early April. For spring semesters, time tickets begin opening in early November. In order to be ready for your time ticket, complete the pre-orientation modules and pay your enrollment deposit by March 15 (for summer/fall) and October 15 (spring). This will assure your advisor has time to review your information before your time ticket opens. We encourage you to complete the modules as soon as possible because the longer you wait the fewer class options will be available.

It will take time for your advisor to review your information and send your suggested classes after you complete the modules. If you complete the modules after March 15 (for summer/fall) and October 15 (spring), it may take your advisor longer due to the increased demand during the registration period. We encourage you to complete the modules as soon as possible and allow at least seven business days for your advisor to review your information.

Please know that it may take longer to do a full review of your transfer work so we encourage you to complete the modules as soon as possible.

- 4 Register for classes.**
In order to register for classes, you must have submitted your enrollment deposit and have completed the pre-orientation modules, which includes the transfer plan of study. After your advisor has reviewed the information you have submitted, you will receive suggested classes to take your first semester. More details will be discussed within the pre-orientation modules. Time tickets will open in early April for summer/fall students, and early November for spring students.

You must attend SOS to keep your class schedule.

- 5 Register to attend Successfully Orienting Students.**
SOS registration is only available online through your AU Access account. Directions can be found at auburn.edu/sos/registration. You do not have to register for classes before registering for SOS; however it is highly encouraged to complete the modules before attending SOS. Please call First Year Experience at (334) 844-4501 if you have difficulty registering for SOS.



SOS Dates

Dates	Term Entering AU	First Day of Class
Friday, March 27, 2020	Summer 2020/Fall 2020	May 20/August 17
Friday, April 3, 2020		
Friday, April 17, 2020		
Thursday, May 7, 2020		
Wednesday, August 12, 2020	Fall 2020	August 17
Monday, November 16, 2020	Spring 2021	January 6
Monday, January 4, 2021		

The deadline to register for SOS is one week prior to the session you wish to attend. Anyone not registered by the deadline must attend a future SOS—no exceptions will be made.

Please refer to the SOS website for the most up-to-date information regarding session dates.

Orientation session details

You can find sample schedules and time commitments on our website: auburn.edu/sos. As soon as you register for SOS, you will receive a confirmation email in your Auburn University Tigermail account. We will also mail a confirmation letter with more details about your session.

Should my family attend the session?

Parents and other guests are also invited to attend SOS. There is a separate program designed specifically for them, and an additional fee of \$50 per guest will be charged to your student account. The parent/guest program is for family members interested in learning about Auburn. Incoming Auburn students are the only people permitted to attend the student program. Your friends should not plan to attend SOS with you unless they are also incoming students and registered for that SOS session.

What does SOS cost?

The enrollment deposit holds your spot in the incoming class and allows you to attend SOS. Your orientation fees will be charged to your student account. The student fee is \$100, and each parent or guest is \$50. The orientation fee includes breakfast, lunch and program materials.

Once you sign up for SOS, student and guest fees are charged. They are non-refundable, so be certain before you make your SOS reservations.

After you register for classes, you will receive billing notification for your first semester via the Auburn University eBill system, which allows you to view and pay your bills online. No paper bills will be mailed. Your first bill will be generated in April (summer), July (fall), and November (spring). A minimum of one-half of the first bill of the semester, which often includes tuition, housing, and meal plan charges, will be due in order to prevent your schedule from being cancelled. You can view the full billing schedule at auburn.edu/sfs. You are encouraged to add authorized users to your eBill account. These users will be able to receive notifications of bills, and view/pay bills on your behalf.

Students who need accommodations

Please notify our office as early as possible if you or your family members have specific dietary needs, physical limitations or other concerns which may affect your orientation day. We also encourage students to contact the Office of Accessibility at (334) 844-2096 (V/TTY) to register your accommodation needs if applicable.



Attending SOS equips incoming students and their families with the knowledge and information that's essential for success at Auburn. Whether you are nervous or excited, you can find comfort knowing that your Orientation Leader is here to help and welcome you into the Auburn Family!

—Liam O'Daniel
Prospect, KY



(LtoR) – Casey Surch, Elizabeth Henslee, Alex Wang, Abbi Rush, Allayna Duffy, Liam O'Daniel, and Will Solomon



SOS was a key part of my transfer experience because it allowed me to become acclimated to student life at Auburn by learning from current Auburn students. I really appreciated how they understood that I have been to college before and gave me the information I really needed.

—Elizabeth Henslee
Winfield, AL

Other important steps:



Start checking your Tigermail regularly.

Your academic advisor, First Year Experience and other university staff will be contacting you with important information through your Tigermail prior to your SOS session. Visit auburn.edu/oit/mobile for instructions on how to set up your Tigermail to your mobile device.



Submit your medical information online.

The AU Medical Clinic uses the Clearwave system to collect your medical information. Look for your unique activation link, which will be emailed to your Tigermail, to set up your Clearwave account. For more information, visit auburn.edu/medicalform. If you have questions concerning the form, please call the AU Medical Clinic at (334) 844-4416.



Upload your photo for your Tiger Card (Student ID).

Check out the photo requirements and more information at auburn.edu/tigercard. If your submitted photo is accepted at least three business days prior to your SOS session, you can pick up your Tiger Card at your session. If not, you can have your picture taken and pick up your card at the end of the SOS session.

How do I order Football Tickets?

Per Auburn University Athletics Department policy, if you have not earned any credit hours from Auburn University, you will only be able to order football tickets if you have a fall semester schedule in place. Aim to complete the pre-orientation modules by May 1 to allow time for your advisor to review your coursework and so you can register for classes before the football ticket ordering process closes. For more details about how new students buy tickets, visit auburntigers.com.

What if my plans change?

If you need to change your major or entry term, it is in your best interest to alert Enrollment Operations at (334) 844-6429 as soon as possible.

If you are no longer able to attend an SOS session, we appreciate notice of cancellation so we can help you reschedule. Please note there is a \$15 session change fee and orientation fees are non-refundable once registered.

If you are no longer planning to attend Auburn, your official notice of withdrawal should be communicated to Enrollment Operations by sending an email to decline@auburn.edu with your full name and username or ID number.

Need help?

If you cannot find your username and ID number and need a duplicate copy of your acceptance letter, call Enrollment Operations at (334) 844-6429.

If you have technical difficulties obtaining your password, call the IT Service Desk at (334) 844-4944.

I still have questions! Who do I contact?

Successfully Orienting Students is a part of First Year Experience in Student Affairs at Auburn University. Contact us through any of the methods below:

First Year Experience

189 Foy Hall • Auburn, AL 36849
(334) 844-4501 • auburn.edu/sos



FIRST YEAR EXPERIENCE
STUDENT AFFAIRS

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Successfully Orienting Students

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