



# AUGUST SOS TIPS & FAQs

## 1. CLASS REGISTRATION

You cannot register for classes until you attend SOS. Once you complete your Academic Advising meeting during SOS, you will be able to register for classes. Orientation Leaders will be in computer labs to help assist you with the registration process.

We encourage you to watch this quick video on how to register for classes so you are familiar with our registration system and can be prepared once your registration time begins. [fye.auburn.edu/orientation/class-registration-assistance/](http://fye.auburn.edu/orientation/class-registration-assistance/)

Class registration is a process. It is common for students to leave SOS without a complete schedule, but most are able to get 15 hours of degree applicable classes. Check out these tips to help with the registration process:

- While you are still at Academic Advising, listen for all of the class options you can take for your first semester and what to do if the classes you need are full. The best strategies may vary from college to college. Having an idea of other classes you can take for your major will be helpful if some of the initial set of classes you want are full.
- Keep checking AU Access for class availability. Students are constantly adjusting their class schedule through the 5<sup>th</sup> day of classes and you can register for needed classes during this time.
- Prior to August 17<sup>th</sup> at 4pm, the best way to get a class that is currently full is to use the Waitlist system in AU Access. Waitlists turn off on August 18<sup>th</sup> at 4pm and then any available spots become first come, first served, so you can register for a class the moment a spot becomes available. This can be a great time to get a class if you still need one.
- If the class is still full, you can contact the department or the professor of the specific class section to see if they will allow additions.
- Reach out to your Academic Advisor. While they usually cannot create space in a class, they can help you think of possible next steps you can take if you are not able to get a class.

Persistence is the key to getting a good schedule for any semester and this is especially the case as you are registering for classes this close to the start of the term.

## 2. FIRST TUITION BILL

Auburn uses an electronic billing system called eBill to assess tuition and other university charges. You can find your eBill on the My Finances tab of AU Access.

If you were pre-registered for your classes, your first bill will be posted on July 14<sup>th</sup> and it will be due on August 11<sup>th</sup>. If you do not pay the first half of the bill by this deadline, your classes will be dropped even if you are registered to attend SOS. The second half of the bill will be due by September 8<sup>th</sup>.

If you are not pre-registered for your classes, your first bill will be posted on August 17<sup>th</sup> and will be due September 8<sup>th</sup>.

The first tuition bill is usually the largest and includes tuition, housing and the required dining plan (\$300 if you will live off-campus or \$995 if you will live on-campus).

## 3. PARKING FOR THE YEAR

You must have a schedule in place to enter the parking drawing for preferred parking zones. Parking fees range from \$80 - \$180 per year based on the proximity to central campus or your Residence Hall.

If you were pre-registered for classes:

- Between July 10<sup>th</sup> and August 16<sup>th</sup>, Log into AU Access, navigate to the My Campus tab, and then click the Parking Services icon. You will need to select your preference for a parking zone by August 16<sup>th</sup>. The drawing will take place on August 17<sup>th</sup>. For more details about parking and parking maps, please visit [auburn.edu/parking](http://auburn.edu/parking).

If you were not pre-registered for classes:

- You can register for parking once you have registered for classes on August 16<sup>th</sup>. The drawing will take place on August 17<sup>th</sup>. You will get more information about this process at SOS.

Auburn uses vehicle license plate scanners to monitor parking, so you will not receive a physical parking pass or sticker to place on your car. You will only need to register your vehicle through AU Access and it will be billed to your eBill.

## 4. MEDICAL HOLD

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Upon acceptance to Auburn, you are placed on hold by the AU Medical Clinic pending your submission of required medical documentation.

To clear the hold permanently, please submit your Medical Information Forms to the Auburn University Medical Clinic via [Med+Proctor \(auburn.edu/medicalforms\)](http://auburn.edu/medicalforms). If you have any questions concerning the forms or technical issues, please call the AU Medical Clinic at (334) 844-4416.

If you are not able to complete the Medical Information Forms by your SOS session, you should complete the electronic Letter of Understanding (LOU). You may access the LOU in AU Access (“My Academics” tab, then click the “Student Menu” icon, then the “Temporary Waiver of Medical Hold” link). Completion of the electronic LOU will grant a temporary exception to the medical hold to allow you to register for classes. The Medical Information Forms must then be submitted via Med+Proctor within 30 days of your SOS session.

## 5. FOOTBALL TICKETS

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You must have a schedule in place to enter the student football ticket lottery.

If you were pre-registered for classes:

- Log into AU Access and navigate to the My Campus tab. Once there click “Register for Lottery” in the Student Athletic Ticket Order box. You will need to select your preferences for season tickets before July 18<sup>th</sup> at 11:59 pm CST. The lottery will run on July 19<sup>th</sup> and you will be emailed with the results that day. You have until August 21<sup>st</sup> at 11:59 pm CST to cancel your tickets. More information about the Student Tickets can be found online at: [auburntigers.com/aubtix/students\\_new.html](http://auburntigers.com/aubtix/students_new.html) or you can contact the Athletics Ticket Office at (855) 282-2010, option 3, or email them at [tickets@auburn.edu](mailto:tickets@auburn.edu).

If you were not pre-registered for classes:

- You can register for football tickets once you have registered for classes. You will use the same registration portal to get tickets as described above. If tickets are not available when you initially check, keep checking back because students have until August 21<sup>st</sup> to cancel their tickets and season passes can become available during that window of time. If you are unable to get a season pass, you can also try to get returned tickets from the ticket pool for each individual home game. You will get more details about this at SOS.

## 6. TIGER CARD

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To help expedite the process of getting your Tiger Card (Student ID) and to be able to choose your Tiger Card photo, you can submit it prior to your SOS session. You can find more information about uploading your photo for your Tiger Card at [auburn.edu/administration/tigercard/upload-photo.html](http://auburn.edu/administration/tigercard/upload-photo.html). Please pay close attention to the Photo Guidelines listed because photos that do not meet the requirements will not be accepted. If your submitted photo is accepted at least three business days prior to your SOS session, you may pick up your Tiger Card at your session, otherwise you can take your photo at the Tiger Card Office (1130 Student Center) at your convenience.

## 7. HOUSING

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If you are looking for off-campus housing, we encourage you to check out: [offcampushousing.auburn.edu](http://offcampushousing.auburn.edu).

To see if there is any on-campus housing availability, please contact University Housing & Residence Life at 334-844-4580.

## 8. CHECK YOUR TIGERMAIL REGULARLY

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Advisors, university staff, and the First Year Experience Office may be contacting you with important information through your Tigermail account prior to your SOS session. Visit: [auburn.edu/oit/mobile/](http://auburn.edu/oit/mobile/) to find instructions for how to set up your Tigermail account on your phone.

## 9. PREVIEW OF THE AUGUST 16TH SOS SCHEDULE

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Attendance is mandatory for students for all parts of the orientation schedule through Academic Advising. Please note that even if you were pre-registered for your classes, you must still attend SOS or your pre-registered schedule will be dropped.

If you are participating in Sorority Recruitment, you will attend all the mandatory parts of SOS and can leave after your Academic Advising session is finished. We encourage you to register for classes before you go back to the recruitment schedule because it will be harder to find available classes after recruitment that day. Please let the recruitment staff know at the beginning of the recruitment week that you will need to be at SOS and they will plan your recruitment schedule for August 16<sup>th</sup> accordingly.

Student Schedule			Parent & Guest Schedule		
7:45 am	8:15 am	Check In, Involvement Browse, Breakfast	7:45 am	8:15 am	Check In, Involvement Browse, Breakfast
8:15 am	8:30 am	War Eagle Welcome (Opening Session)	8:15 am	8:30 am	War Eagle Welcome (Opening Session)
8:30 am	9:00 am	Transfer 101	8:35 am	9:05 am	Tiger Talk (Student Financial Services & Medical Clinic)
9:00 am	9:50 am	Student Small Group Session	9:10 am	9:45 am	Parent Small Group Session
10:00 am		Academic Advising	10:00 am		Academic Advising
10:30 am	1:45 pm	Class Registration Assistance (Come and go once you are finished with Academic Advising)			
11:30 am	1:00 pm	Lunch	11:30 am	1:00 pm	Lunch
12, 12:30, 1 pm		Optional Campus Tours	12, 12:30, 1 pm		Optional Campus Tours

Visit this website: [fye.auburn.edu/orientation/sos/details/](http://fye.auburn.edu/orientation/sos/details/) and watch your Auburn email address about a week before the session for more specific details and reminders about your session.

## 10. PREVIEW TIGER TRANSITIONS

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The First Year Experience (FYE) Office creates a helpful guide to aid in your transition. It includes useful information from the FYE Office and other offices on campus. Be sure to check it out on the sidebar of the SOS website: [auburn.edu/sos](http://auburn.edu/sos). The SOS pages start on page 33 and you will receive a hard copy of this book at SOS. Check out pages 38-42 to find a preview of the Small Group Session. This outline can be a good quick overview of many of the university's resources and your Orientation Leader will further discuss these points at your session.

## 11. ADDITIONAL QUESTIONS

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Please let the First Year Experience Office know if you have additional questions prior to your SOS session. You can reach us at (334) 844-4501, [fyedesk@auburn.edu](mailto:fyedesk@auburn.edu), or visit us in 189 Foy Hall.



AUBURN UNIVERSITY

FIRST YEAR EXPERIENCE